



DOCKET NO. 10628ROUS01U (NORT10-00169)  
Customer No. 33000

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : Michael C. G. Lee  
Serial No. : 09/472,910  
Filed : December 27, 1999  
For : CALL FEATURES FOR AUTOMATIC CALL  
DISTRIBUTION SYSTEM  
Group No. : 2642  
Examiner : Quynh H. Nguyen

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

This Amendment is filed in response to the Office Action mailed February 3, 2006. Applicant respectfully requests a two (2) month extension of time for filing a response to the Office Action. The response period is presently set to expire on May 3, 2006, and if this Request for Extension of Time is granted, the new response date will be July 3, 2006.

In response to the Office Action having a mailing date of February 3, 2006, please amend the above-identified application as follows: